

## Kirklees Council

### Scrutiny Lead Member Report

Lead Member: Cllr Jackie Ramsay

Panel: Health and Adult Social Care

Period of Update: From June 2022 to October 2022

### Panel Highlights

#### Workshop

On the 15 June 2022 the Panel held an informal workshop to discuss its planned programme of work for 2022/23. Representatives from the local health and adult social system were invited to attend and asked to comment on proposed issues and to put forward any new issues that they felt should be considered for inclusion in the work programme.

During the reporting period the Lead Member has had briefings with a number of key contacts from across the local health and adult social care system including:

- Emily Parry-Harries – Head of Public Health.
- Jane O'Donnell – Head of Health Protection.
- Richard Parry – Strategic Director for Adults and Health.
- Carol McKenna - West Yorkshire Integrated Care Board Accountable Officer - Kirklees Health and Care Partnership.
- Cllr Musarrat Khan – Cabinet Member Health and Social Care.
- Chris Lennox - Director of Services, South West Yorkshire Partnership NHS Foundation Trust.
- Stacey Appleyard – Director Healthwatch Kirklees.
- Karen Jackson – Chief Executive Locals.
- Vicky Dutchburn - Director of Operational Delivery – Kirklees Health and Care Partnership.
- Amanda Evans - Service Director Kirklees Council Adult Social Care Operations.
- Len Richards – Chief Executive Mid Yorkshire Hospitals NHS Trust (MYHT).
- Michelle Cross - Service Director- Mental Health & Learning Disability.
- Anne-Marie Henshaw – Director of Midwifery and Women's Services MYH.
- Brendan Brown – Chief Executive Calderdale and Huddersfield NHS Foundation Trust (CHFT)
- Anna Basford - Director of Transformation and Partnership (CHFT).

#### Panel Meeting – 27 July 2022

#### Work Programme 2022/23

The Panel discussed its work programme and agenda plan for the 2022/23 municipal year that included input from Carol McKenna (West Yorkshire Integrated Care Board Accountable Officer - Kirklees Health and Care Partnership) and Stacey Appleyard (Director Healthwatch Kirklees). There was broad agreement that the approach to having an increased focus on the work being done across the whole local health and adult social care system was the right one.

#### Mental Health Services

Representatives from South West Yorkshire Partnership NHS Foundation Trust and Kirklees Council presented details of the work being done across Kirklees on mental health services that included: key risks and challenges in the acute pathway; key

performance data; the work being done on developing the partnership between the local authority and SWYPFT; and details of the transformational work taking place across the Kirklees system.

#### Panel Meeting – 6 September 2022.

##### **Maternity Services in Kirklees**

Representatives from Calderdale and Huddersfield NHS Foundation Trust, Mid Yorkshire Hospitals NHS Trust and the West Yorkshire Local Maternity System attended the meeting to present an update on the provision of maternity services in Kirklees. Areas that were discussed included: recommendations and local improvement and action plans following publication of the Ockenden reports; the challenges of the local maternity workforce and the impact of these on childbirth choices for women in Kirklees; and details of the risk assessment of midwifery-led birth units against published European birth centre standards.

##### **Unplanned Care**

Representatives from organisations across the Kirklees health and adult social care system were in attendance to outline the work that was being done to manage expected and unexpected increases in demand and deal with capacity issues. The discussions covered a number of areas that included: details of the whole system approach; insights from each partner organisation; the risks across all partners and the priorities for mitigating risk; and specific risks for urgent care pre-hospital, urgent care in hospital and discharge and community services. The Panel was also provided with data that highlighted the peaks and troughs of capacity and demand.

#### Panel Meeting - 19 October 2022

##### **Resources of the Kirklees Health and Adult Social Care Economy**

Representatives from organisations across the Kirklees Health and Adult Social Care system were in attendance to present an update on their financial position and to provide an overview of the local financial landscape in the context of the shift in funding to the West Yorkshire Integrated Care Board (WYICB) and place-based partnerships. The discussions included: the financial pressures on local authority commissioned services; the challenges of workforce retention, recruitment, and succession planning; the work being done locally to employ people; and the approach to overseas recruitment.

##### **Capacity and Demand - Kirklees Health and Adult Social Care System**

Representatives from Kirklees core “physical” providers attended the meeting to provide details of the work that was being done to manage demand and catch up with delayed planned surgery. The detailed discussion focused on a number of issues that included: individual organisation insight which identified the services experiencing the most pressures and the approach to dealing with the demand and backlog; market sufficiency in adult social care; the approach to waiting list management and clinical prioritisation; Diagnostic waiting times; and access to general practice. The Panel was also provided with a significant data pack and a Healthwatch Kirklees report that provided details of how delays in receiving care and treatment affected people in Kirklees.

##### **Work programme 2022/23**

It was agreed that the December item that was going to focus on the integration of health and adult social care would be changed to instead focus on the joined-up work that was being carried out at a neighbourhood level.

**Outcomes:****Mental Health –**

A panel request for a further meeting to look at the work being undertaken by the Kirklees Integrated Wellness Service and the Thriving Kirklees Single point of Access Service with a focus on CAMHS. An agreement that it would be helpful to review progress of elements of the transformational work programme being undertaken by the Mental Health Trust and the Council in conjunction with other health partners. A request that the Mental Health Trust send copies of its Integrated Performance Reports as they become available to enable scrutiny to have ongoing oversight of the Trust's performance.

**Maternity Services in Kirklees**

As a result of the discussion the Panel expressed its concerns that women who lived in Kirklees were currently unable to access a birth centre located in their local district and the potential for there to be an extensive period before the resumption of services could take place. Actions agreed included:

- A request to receive as soon as possible a clear timeline for the reopening of the birthing centres in Kirklees and details of the maternity services model.
- A commitment to engage with CHFT and MYHT on any external work or communications that the Panel undertook regarding the situation on maternity services in Kirklees
- An agreement that the Panel would hold further discussions outside of the meeting to decide its next steps.

**Unplanned Care**

The Panel formally noted the submitted information and data. The Panel challenged and probed a number of areas during a robust but constructive session. Although there were areas of concern the discussions did enable the Panel to feel assured, that patients are being treated with care and kindness by the workforce, and individual organisations and the whole system had plans to mitigate, as best as possible within resource constraints, capacity and demand pressures.

**Resources and Capacity and Demand.**

The Panel acknowledged that despite the pressures facing the local health and adult social care system it was a credit to the organisations and the workforce that patients reported being treated with care and kindness. The Panel also noted the pressures on managing the elective surgery backlog and meeting the targets to reduce the waiting times.

**Monitoring Work**

(If monitoring previous recommendations please identify what difference Scrutiny has made)

N/A

**Looking Ahead**

The following areas will be considered by the Panel at the meetings scheduled to take place in December 2022 and January 2023:

- New Plan for Adult Social Care Reform that will focus on the implications of the reforms on Local Authority finances and the social care workforce.
- Joined up care in Kirklees neighbourhoods.
- End of life care that will look at the work being done to support people in Kirklees with end of life care.
- Inequalities in access to health care services
- Dentistry within Kirklees

The Panel will also be looking to schedule a further update on maternity services in

Kirklees to include a review of any new proposed maternity services model and to consider if the proposed model constitutes a substantial change or variation to service.

**General comments**

A key issue that appears to be facing all organisations in health and adult social care, that we have met to date, relates to their inability to recruit, and retain the right number of staff to meet their needs. This is clearly leading to concerns around the quality of service provision, the time that patients are required to wait and the morale of the remaining workforce.